

COMMUNICATION AIDE MEMOIRE

Different types of communication:

Record keeping:

Good communication is a combination of:

Uses of ICT in the industry:

CUSTOMER DEMOGRAPHIC & DIET AIDE MEMOIRE

Types of customer:

Some people choose not to eat certain foods. There can be a variety of reasons for this:

Examples of customer requirements:

Pros and cons of a vegetarian or vegan diet:

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CULINARY TERMS AIDE MEMOIRE: Write the definitions for the following terms:

accompagniments
al dente →
au gratin
bain-marie
brûlée
bouquet garni
coulis
croustons →
en croute
entrée
flambé
garnish
julienne
marinade →
mise-en-pace
purée
reduce
roux
sauté →

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ENVIRONMENTAL HEALTH OFFICER AIDE MEMOIRE:

Environmental Health Officers (EHOs) are employed to:

Environmental Health Officers (EHOs) enforce many Acts (laws). These include: Environmental Health Officers (EHOs) enforce many Acts (laws). These include:

Specific temperatures at which to store or hold food.

Environmental Health Officers (EHOs) will look at-

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ENVIRONMENTAL ISSUES AIDE MEMOIRE

Sustainability:

Reducing waste, conserving energy & water by:

Reduce, Reuse and Recycle:



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LEGISLATION AIDE MEMOIRE

The Food Safety Act:

Hazards and how to prevent them from occurring. HACCP:

Risk Assessment:

Food Hygiene Regulations:

Fire regulations:

HASAWA (Health & Safety at Work Act):

Notes:

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MENU PLANNING AIDE MEMOIRE

The 4Ws:

Planning a good menu tips:

Other points to consider:

Choosing a menu:

Types of menu:

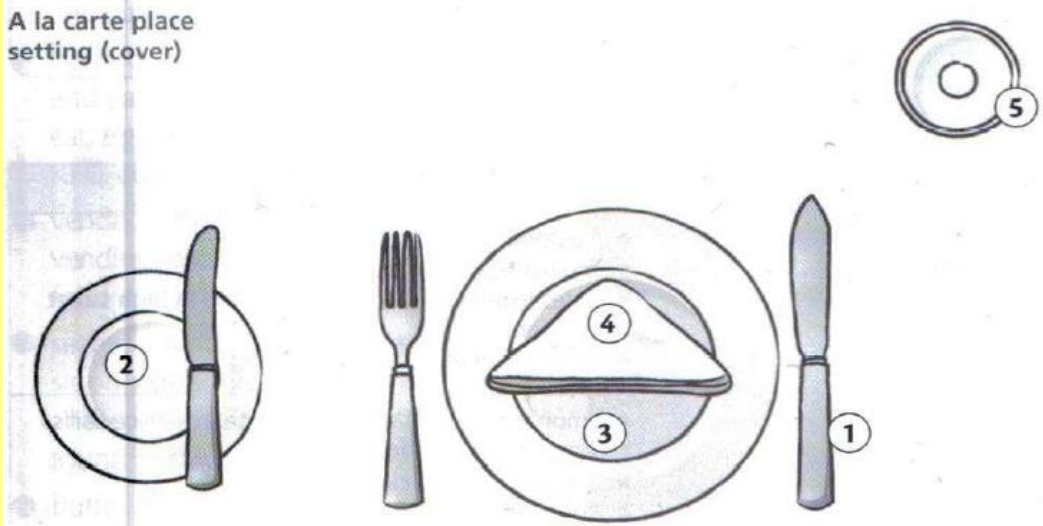
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SETTING A TABLE FOR LUNCH AND DINNER AIDE MEMOIRE Name the parts:

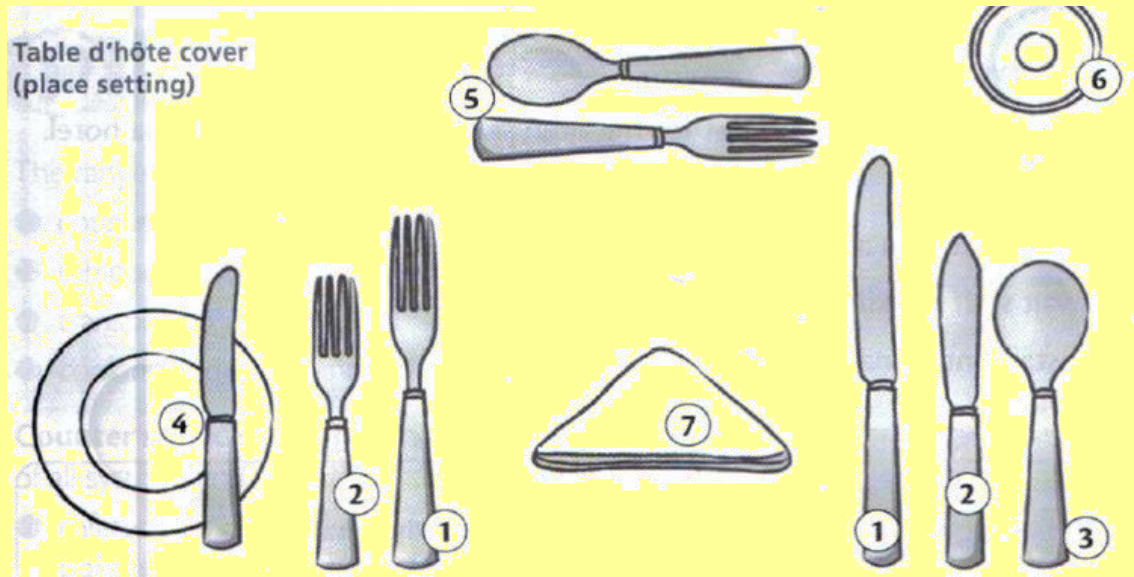
A la carte place setting (cover)



- 1.
- 2.
- 3.
- 4.
- 5.

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.

Table d'hôte cover (place setting)



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DIET FOR THE ELDERLY AIDE MEMOIRE

The elderly need-

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